Protect Your Identity

If you are a survivor of Kentucky April storms, straightline winds, tornadoes, floods, landslides and mudslides, you may also be a target of con artists and criminals who try to obtain money or steal personal information.

In some cases, thieves try to apply for FEMA assistance using names, addresses and Social Security numbers they have stolen from survivors.

• If a FEMA inspector comes to your home and you did not submit a FEMA application, your information may have been used without your knowledge to create a FEMA application.

o If so, please inform the inspector that you did not apply for FEMA assistance, so the inspector can submit a request to stop further processing of the application.

• If you did not apply for assistance, but received a letter from FEMA, please call the FEMA Helpline at 800-621-3362.

o The Helpline will submit a request to stop any further processing of that application.

• If you want to apply for FEMA assistance after stopping an application made in your name without your knowledge, the Helpline will assist you in creating a new application.







800-621-3362